

Unipass Identity

User guide: Logon using Authenticator App

This document outlines the functionality available when logging into a UIDP enabled website using logon using authenticator app.

v1.2
November 2021

How does it work?

When accessing the Unipass website with 'login using authenticator app' you will receive a passcode to your authenticator app. You then enter this passcode along with your Username or Email address, the Unipass service will use this to identify you and log you in instantly. (You can still use your Unipass certificate at all the other sites who haven't yet implemented this new service.)

When using a device without a valid Unipass certificate, you will be able to login in quickly and easily using a code sent to your mobile app.

How to set up and use authenticator app

Go to the App store on your mobile device and download either Google Authenticator, Microsoft Authenticator or Authy. Once the app has been downloaded follow the steps below:

To set up logon using authenticator

1. Log onto the Unipass click "My Account" and select "Authenticator App Setup."
2. Select "How to setup the authenticator app".
3. Open 'authenticator app', click + option, select 'work or other' setup type.
4. Scan the QR code with the authenticator app then enter the 6-digit code generated by the app into the Unipass website or manually enter the unique setup key code stated on the Unipass website into the app.

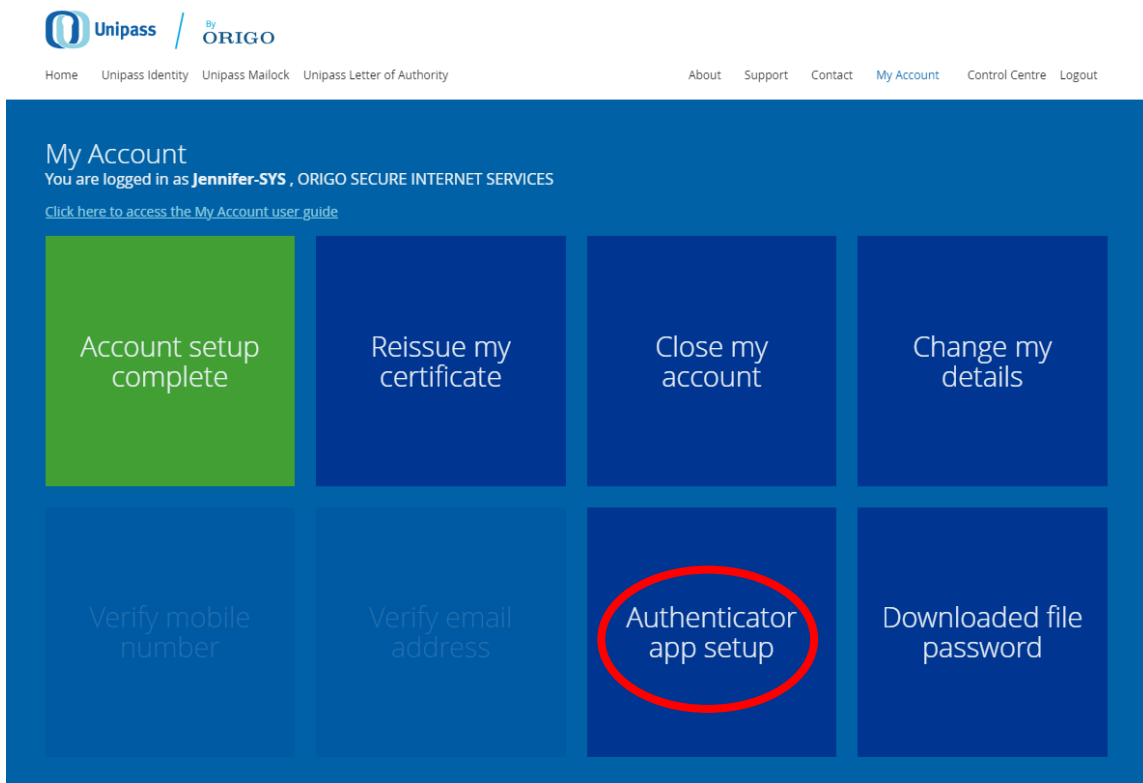
You will now be able to use logon using authenticator to log into the Unipass website.

To logon using authenticator app:

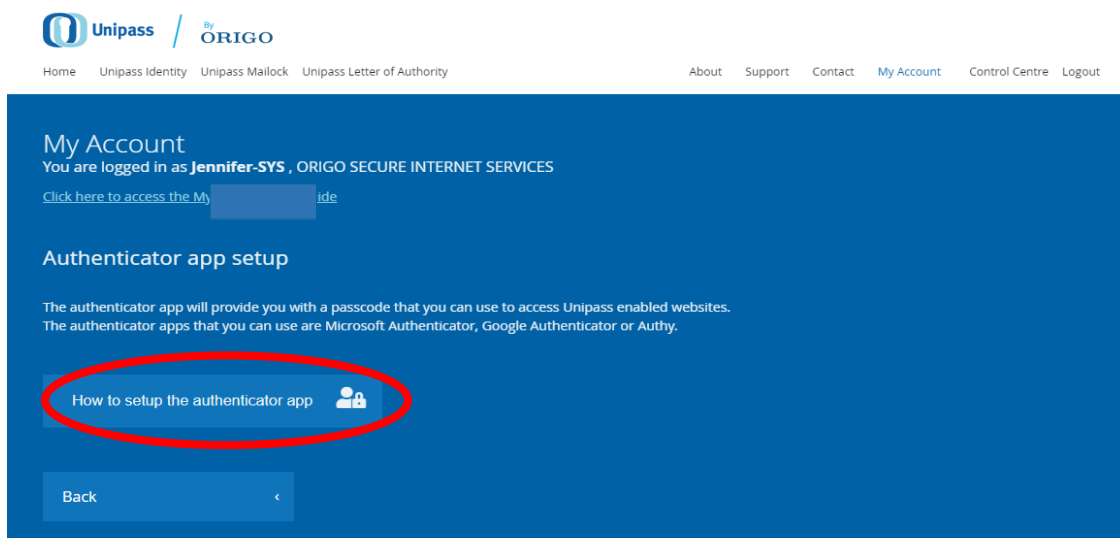
1. Select "authenticator app" as your login option.
2. Enter your username/email address and the 6-digit code generated by the app, then click "Log in".

An explanation of the process and screen shots are contained below:

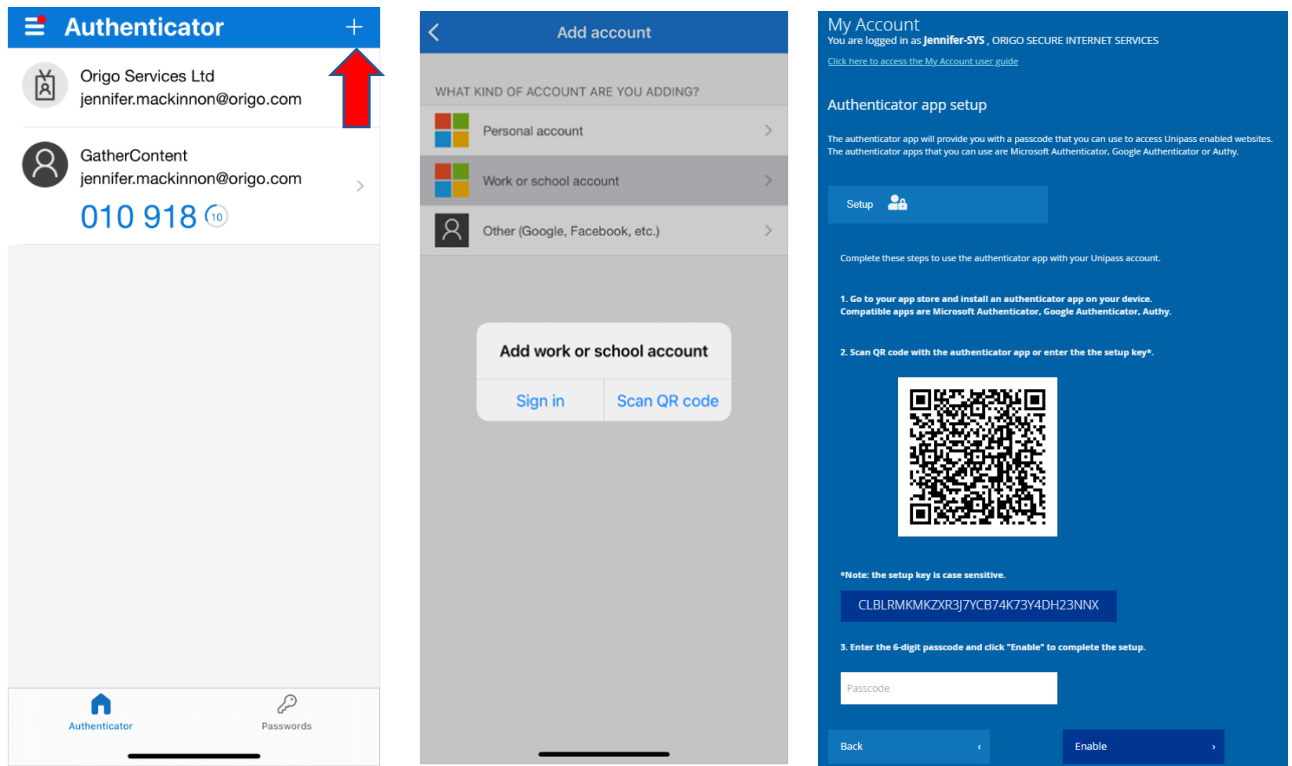
Step 1- Log onto the Unipass “My Account” page and select “Authenticator app setup”.



Step 2- Select “How to setup the authenticator app”.

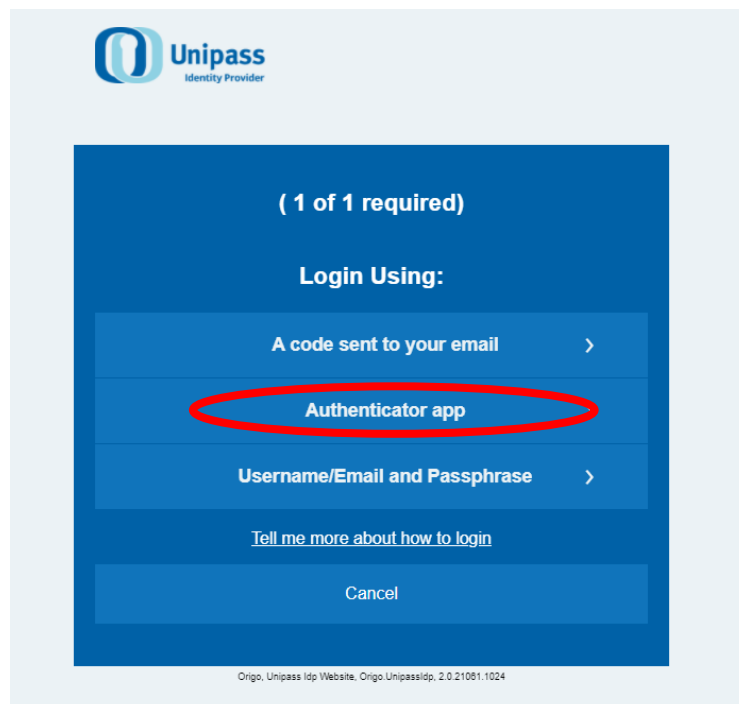


Step 3- Click the **+** at the top right, then “scan QR code then enter the 6-digit code generated by the app into the box in step 3 on Unipass website or select ‘enter code manually’ and enter the unique setup key stated on Unipass website.

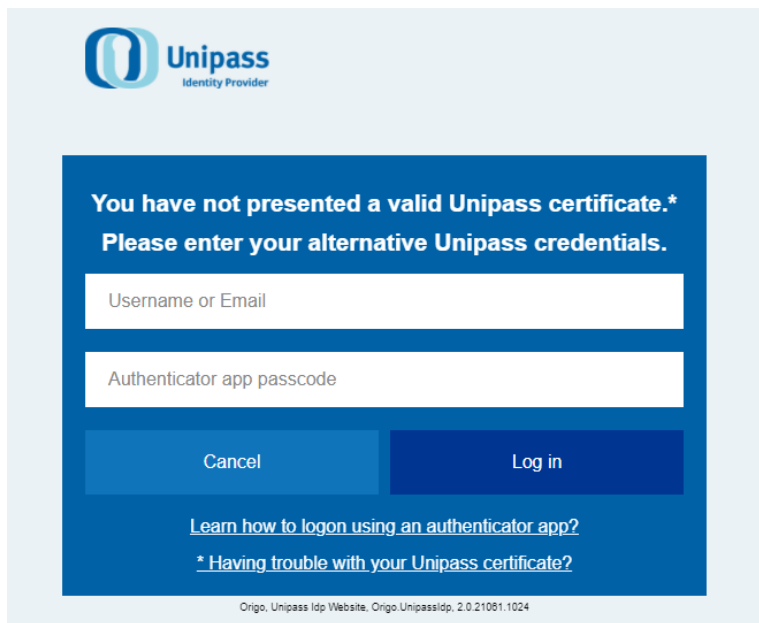


Now you have setup the authenticator app, you can use it to login.

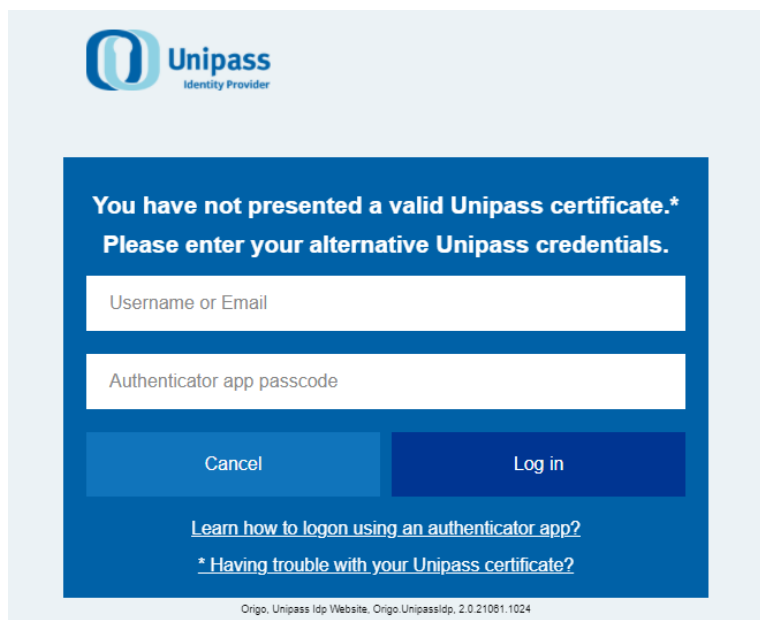
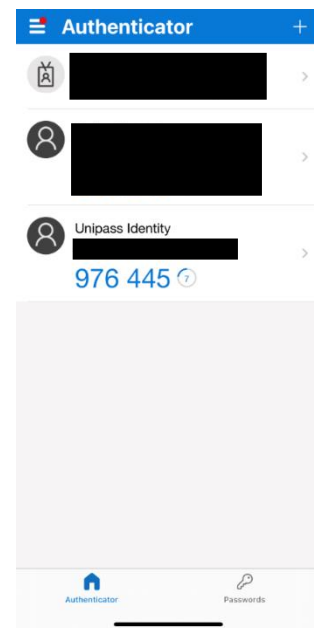
Step 1- Select “authenticator app” as your login option.



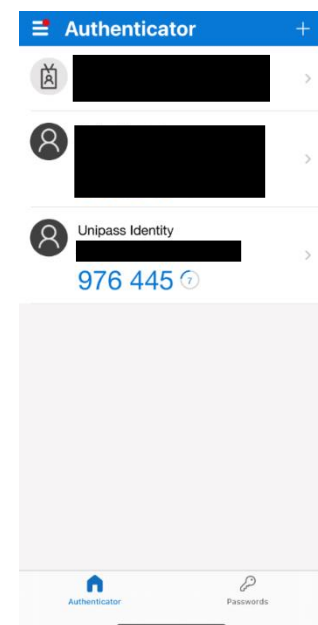
Step 2 – Enter your Unipass username or email address and the passcode generated from the authenticator app.



The image shows a web browser window displaying the Unipass login page. At the top left is the Unipass Identity Provider logo. The main content area has a blue background with white text that reads: "You have not presented a valid Unipass certificate.* Please enter your alternative Unipass credentials." Below this text are two white input fields: "Username or Email" and "Authenticator app passcode". At the bottom of the form are two buttons: "Cancel" and "Log in". Below the buttons are two links: "[Learn how to logon using an authenticator app?](#)" and "[* Having trouble with your Unipass certificate?](#)". At the very bottom, in small text, it says "Origo, Unipass Idp Website, Origo.UnipassIdp, 2.0.21081.1024".



This is an identical copy of the Unipass login screen described in the first image. It shows the Unipass Identity Provider logo, the error message "You have not presented a valid Unipass certificate.* Please enter your alternative Unipass credentials.", the "Username or Email" and "Authenticator app passcode" input fields, the "Cancel" and "Log in" buttons, and the two help links. The footer text "Origo, Unipass Idp Website, Origo.UnipassIdp, 2.0.21081.1024" is also present.



Version control

| Name | Position | Origo | Version | Comments | Date |
|-----------------|--------------------------|-------------------|---------|---|------------|
| Alasdair Miller | Customer service adviser | Customer Services | 1.0 | Approved version for go live of logon using authenticator app | 15/03/2021 |
| Amanda Glancy | Business Analyst | Business Analysis | 1.1 | Reformatted content | 19/03/2021 |
| Alasdair Miller | Customer service adviser | Customer Services | 1.2 | Removed Personal Card | 29/11/2021 |